

Warranty Terms and Conditions

Limited Warranty

TKO Technologies Pte Ltd as manufacturer and owner of the brand Momentum Electric Marine (hereinafter referred to as "Momentum") warrants its products to be free of defects in material and workmanship for a period of twenty-four (24) months from date of delivery of products to end customers (the "Limited Warranty Period"). Any defects will be remedied by Momentum's certified service partners at Momentum's sole discretion by repair or delivery of new or refurbished parts. The warranty does not cover the propeller, anodes or other parts listed as consumables. Any warranty claim must be made within three (3) months after discovery of the defect.

Beyond the Limited Warranty, the Customer may have statutory rights in your jurisdiction according to applicable laws. The Customer may also have rights arising from the purchase contract with Momentum Service Partners in addition to the rights granted by this Limited Warranty.

This limited warranty only covers the private use of Momentum products. Products used in a commercial/professional capacity regardless of duration, are not covered by the Limited Warranty. Instead, the statutory warranty in your jurisdiction shall apply. You are encouraged to consult with Momentum Service Partners for applicable warranty terms for commercial use.

Momentum grants the customer a manufacturer's warranty as described above in the event of product defects that are demonstrably based on a material and/or manufacturing defect and occur within the warranty period.

Claims under this warranty shall only be valid if:

- The product has not been operated in a manner that contradicts or deviates from the original operating instructions and guidelines defined in the operating manual.
- The product does not show any evidence of damage due to collision, impact or entanglement.
- The product does not show any evidence of unauthorised repair or the modification or installation of any third party or aftermarket product that has not be expressly permitted or authorised by Momentum.
- The product does not show any evidence of improper storage or wilful abuse.
- The product serial number has not been removed, altered or made unreadable.
- The customer has registered the warranty as per the warranty registration steps detailed in the user manual.

Warranty Claim Procedures

The Customer shall follow the warranty claim process to make a Limited Warranty claim:

- Contact a certified service partner of MOMENTUM within three months of the discovery of the defect
- Present the original invoice or purchase receipt together with the warranty registration confirmation matching the serial number on the product

All costs of shipping or transporting the product to and from a certified service partner shall be the responsibility of the customer.

MOMENTUM service partners will access the validity of the warranty claim and any components/items found to be defective will be repaired or replaced at no cost. If the product is found to be free of defects or if the warranty claim is not valid for one of the above reasons, the service partner may charge the customer a service fee or a repair fee.

Once past the warranty period, Momentum's service partner network will still be available to handle servicing and repairs for your product.